

Terms and Conditions:

Cancellation/Refund Policy - A deposit is required (per unit) for all reservations and is to be considered as applying to the final days of the reservation. Deposit is refundable if advised 30 days prior to arrival. A \$50 administration fee applies to all refunds.

No shows: Guests that fail to cancel or show up for their reservation, will be charged the full amount to the credit card on file.

While every attempt is be made to honour specific unit requests, we reserve the right to re-assign guests to accommodations of a comparable type at our discretion and without notice.

Smoking: Smoking is not allowed inside any of our rental units and buildings. If you choose to smoke inside your rental unit a \$250 cleaning fee will be charged to the credit card on file.

Cleaning Charges: We allow a certain amount of time for the cleaning of each unit. Should we be required to clean your unit for longer than the time allotted, you will be charged for the additional cleaning.

Pets: We are a pet free resort. We will be happy to supply area kennel information.

The Service Charge (staff gratuity) of 5% is automatically added to your rate. It is distributed evenly to all staff that serve you in any way. If you wish to leave additional gratuity to one or more staff members it is at your discretion.

Applicable taxes include HST of 13%